

Fra: Jette Marlene Hansen

Sendt: 1. juni 2018 09:45

Til: Tina Grønlund <Tina.Gronlund@ft.dk>; Mads Fallesen <Mads.Fallesen@ft.dk>

Emne: VS: Misbehaviour by your Toll Officers.

Fra: John Hansen [<mailto:johnhansen.co.uk@gmail.com>]

Sendt: 31. maj 2018 21:18

Til: Jette Marlene Hansen <Jette.Marlene.Hansen@ft.dk>

Emne: Re: Misbehaviour by your Toll Officers.

I am relatively happy to advise on any issues, my main point being the fact that "Proof" is not possible.

In such cases your staff must try to meet the public half way.

I have some ideas, and will share them.

I am making every effort to help.

Currently the translated English makes sense to Danes, but is idiotic to English, proof would be:

Border ID,
Vehicle ID,
Date,
Time,
Direction.

All the paperwork in the World would not prove a vehicle was at the border, or not, some border registration is the only "proof".